

# 2022 CARF Standards Changes

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# Health & Safety

**1.H.5.** There are written emergency procedures:

c. That address, as follows:

**(11)** Communication with relevant stakeholders.

# Health & Safety

**1.H.13.** When transportation is provided for persons served there is evidence of :

I. If services are contracted, a documented review of the contract at least annually against elements a. through k. of this standard.



# Workforce Development & Management

**1.1.5.** Onboarding and engagement activities include:

a. Orientation that addresses the organization's: (7) Other organizational planning efforts.

# Service Delivery Using Information and Communication Technologies

**2.F.1.** The program implements written procedures:

a. That address:

(a) Consent of the person served.

(b) Audio recording, video recording, and photographing the person served

(3) Decision making about the use of information and communication technologies versus face-to-face services:

(a) At the beginning of services.

(b) Throughout the course of services.

# Service Delivery Using Information and Communication Technologies

**2.F.1.** The program implements written procedures:

b. To confirm that all necessary technology and/or equipment is available and functions:

- (1) Prior to the start of service delivery.
- (2) As needed throughout services.
- (3) At the:
- (4) Originating site.
- (5) Remote site.

# Service Delivery Using Information and Communication Technologies

- 2.F.2.** As appropriate, personnel who deliver services via information and communication technologies receive documented competency-based training on:
- a. How to deliver services effectively via information and communication technologies.

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# Service Delivery Using Information and Communication Technologies

**2.F.2.** As appropriate, personnel who deliver services via information and communication technologies receive documented competency-based training on:

b. equipment.

- (1) Features.
- (2) Setup.
- (3) Use.
- (4) Maintenance.
- (5) Safety considerations.
- (6) Infection control
- (7) Troubleshooting

# Service Delivery Using Information and Communication Technologies

## 2.F.3. As appropriate, instruction and training are provided:

- a. To:
  - (1) Persons served.
  - (2) Members of the family/support system.
  - (3) Others.
- b. On equipment:
  - (1) Features.
  - (2) Setup.
  - (3) Use.
  - (4) Troubleshooting.

# Service Delivery Using Information and Communication Technologies

## 2.F.4. Service Delivery includes:

- a. Personnel to provide technical assistance with accessing services provided by the programs.
- b. Personnel to address questions related to service delivery.
- c. Based on identified need:
  - (1) An appropriate facilitator at the at the site where the person served is located.

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# Service Delivery Using Information and Communication Technologies

## 2.F.4.

(2) Modification to:

(a) Treatment techniques.

(b) Equipment.

(c) Materials.

(d) Environment of the remote site, including:

(i) Accessibility.

(ii) Privacy.

(iii) Usability of equipment.

# Service Delivery Using Information and Communication Technologies

## 2.F.5. Prior to the start of each session:

- a. All participants in the session are identified, including those at the:
  - (1) Originating site.
  - (2) Remote site.
- b. The program provides information that is relevant to the session.

# Service Delivery Using Information and Communication Technologies

**2.F.6.** The organization maintains equipment in accordance with manufactures' recommendations.

# Service Delivery Using Information and Communication Technologies

**2.F.7.** Emergency procedures address the unique aspects of the service delivery via information and communication technologies, including:

- a. The provider becoming familiar with the emergency procedures of the remote site, if the procedures exist.
- b. Identification of local emergency resources, including phone numbers.